

City : Mumbai Service : Hotel			No: 101-22118819 / 1 
Taj Mahal Tower, Mumbai Apollo Bunder, Mumbai, 400 001 - Maharashtra, In Tel: 91-22-66653366			
Check In : 23/12/2022	Check Out : 24/12/2022	No Of Nights : 01	

In Exchange of this voucher, please provide the following services

Room	Guest Name	Room Information and Meal Plan	Reference. No.
1	Mr. Mohammadtahir Khan(2 Adults)	Superior Room Sea View (1 King Bed) with Breakfast Buffet	9159415502400

Emergency Contact No :18 00 3973342

Special Service Requests/Remarks:**Check-in :-**

Check-in time starts at 3:00 PM

Check-in time ends at midnight

Minimum check-in age is 18

- Extra-person charges may apply and vary depending on property policy
- Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges
- Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed
- Safety features at this property include a smoke detector and window guards
- Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.
- Please note that cultural norms and guest policies may differ by country and by property; the policies listed are provided by the property
- Outside food is not permitted on the premises.

To make arrangements for check-in please contact the property ahead of time using the information on the booking confirmation. If you are planning to arrive after midnight please contact the property in advance using the information on the booking confirmation. Guests must contact the property in advance for check-in instructions. Front desk staff will greet guests on arrival. At check-in, guests must provide a record of full COVID-19 vaccination. Guests providing vaccine records must have received complete COVID-19 vaccination at least 3 days prior to check-in. For more details, please contact the property using the information on the booking confirmation. This property requires guests to confirm their check-out date at check-in. Any modifications to the check-out date will incur a fee. Early departure fees apply if notice not provided; not applicable for non-refundable rates. To register at this property, guests who are Indian citizens must provide a valid photo identity card issued by the Government of India; Permanent Account Number (PAN) cards will not be accepted due to national regulations. Travelers who are not citizens of India must present a valid passport and visa. Indian citizens must show a PAN card at check-out for cash transactions exceeding INR 25,000.

Check-out :-

Check-out time is 11:00 AM

Optional extras :-

- Fee for buffet breakfast: INR 1300 per person (approximately)
- Airport shuttle fee: INR 4000 per vehicle (one-way, maximum occupancy 3)
- Airport shuttle fee per child: INR 4000 (one-way), (from 1 to 12 years old)

- Rollaway bed fee: INR 3000.0 per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Policies :-

- Reservations are required for massage services and spa treatments. Reservations can be made by contacting the hotel prior to arrival, using the contact information on the booking confirmation.
- One child 10 years old or younger stays free when occupying the parent or guardian's room, using existing bedding.
- Only registered guests are allowed in the guestrooms.
- The property has connecting/adjoining rooms, which are subject to availability and can be requested by contacting the property using the number on the booking confirmation.
- No pets and no service animals are allowed at this property.
- Free in-room WiFi has a 4-device limit.
- This property advises that enhanced cleaning and guest safety measures are currently in place.
- Disinfectant is used to clean the property.
- Personal protective equipment, including masks and gloves, will be available to guests.
- Social distancing measures are in place; staff at the property wear personal protective equipment; guests are provided with hand sanitizer.
- Contactless check-in and contactless check-out are available.
- Individually-wrapped food options are available for breakfast, lunch, and dinner, and also through room service.
- Each guestroom is kept vacant for a minimum of 72 hours between bookings.
- At check-in, guests must provide a record of full COVID-19 vaccination.
- Guests providing vaccine records must have received complete COVID-19 vaccination at least 3 days prior to check-in.

General Policies :-

Gap period enforced between guest stays - 72 hours. Contactless check-out is available. Guests must provide proof of COVID-19 vaccination. Property confirms they are implementing guest safety measures. Social distancing measures are in place. Individually-wrapped food options are available. Property is cleaned with disinfectant. Guests are provided with free hand sanitizer. Property confirms they are implementing enhanced cleaning measures. Individually-wrapped food options are available for dinner. COVID-19 vaccine must have been received a minimum number of days before check-in: 3. Staff wears personal protective equipment. Individually-wrapped food options are available through room service. Masks are available to guests. Individually-wrapped food options are available for breakfast. Protective clothing is available to guests. Contactless check-in is available. Individually-wrapped food options are available for lunch. Gloves are available to guests. Guests must provide health documentation.

Pets :-

Service animals not allowed. Pets not allowed.

Dining :-

Grab a bite at Souk, one of the hotel's 10 restaurants, or stay in and take advantage of the 24-hour room service. Snacks are also available at the 2 coffee shops/cafes. Need to unwind? Take a break with a tasty beverage at one of the 3 bars/lounges. Buffet breakfasts are available daily from 7 AM to 10:30 AM for a fee.

Superior Room Sea View : -

1 King Bed

301-sq-foot room with sea views

Layout - Separate sitting area

Internet - Free WiFi (4-device limit)

Entertainment - Satellite channels and DVD player

Food & Drink - Coffee/tea maker, minibar (fees may apply), 24-hour room service, and free bottled water

Sleep - Premium bedding, a pillow menu, blackout drapes/curtains, turndown service, and bed sheets

Bathroom - Private bathroom, shower, bathrobes, and slippers

Practical - Laptop-compatible safe, free newspaper, and desk; rollaway/extra beds and free cribs/infant beds available on request

Comfort - Climate-controlled air conditioning and daily housekeeping

Accessibility - Wheelchair accessible

Smoking And Non-Smoking

Connecting/adjoining rooms can be requested, subject to availability

** Smoking and bedding requests cannot be guaranteed. Please contact the property to confirm.*

Extra bed for extra person / extra child is not guaranteed and it will be subject to hotel's policy and additional costs may apply.

All extras to be paid direct to Hotel/the Service Provider

Terms & Conditions

Vouchers are not transferable and valid only for the services mentioned therein. Any services not specifically confirmed and noted on vouchers will not be rendered. A valid identity proof may need to be produced along with the voucher. Any details mentioned under special remarks will be subject to request and is not confirmed. All extras to be paid directly to the hotels/the service providers. Hotels / Service providers may ask for a credit card authorization / cash deposit to cover any incidental or expenses of personal nature and must be provided with the same when required. Tampering of voucher / voucher details will result in the voucher being rejected by the service provider.

Passenger Comments/Complaints

Please use the emergency number to make immediate contact with the respective service provider / supplier. It is imperative that any complaints be made known to the respective handling agents or its representatives without any delay so that appropriate action can be taken.

Cancellation/Refunds

Cancellation charges will be levied for bookings cancelled after issuance of the vouchers. Requests for refund should be made in writing within 14 days after the scheduled completion of the services. Refund requests for curtailed stays cannot be processed unless provided with documentary evidence from hotel/the service provider. All refund requests are subject to obtaining a written refund approval from the service provider as the case may be and no refund can be given without this approval. The hotel/the service provider reserves the right to process and whether or not to approve the refund request and to charge an administrative fee as appropriate. For packages, no refunds can be processed for partially utilized services and no-shows. In the event of no show the supplier reserves the right to release the complete booking and levy 100% cancellation charges.

Responsibility

It is understood that, we act as agent only for all services covered hereby. Further we shall not be responsible for any loss, injury or damage resulting from acts of God, dangers, fire, breakdown of machinery, damage resulting from acts of God, equipment or vehicles, acts of government authority, wars, civil disturbances, riots, thefts, pilferage, epidemics, quarantines or any delays or changes including any extra expenses which the passenger may incur as a result of any of the foregoing causes. Each vouchers are posted in our secured web server and the Hotels / the Service Providers may verify the authenticity of this voucher through: https://www.ottila.net/HotelModule/HVoucher?APIRefNo=1_101-22118819_1&?CidNo=mohammadtahir khanMr.101-22118819166797735667977

The customer, hereby declares that the total amount of foreign exchange purchased from or remitted through, all sources in India during the financial year is within the overall limit of USD 250, 000 / -(US Dollar Two hundred and Fifty Thousand only), as prescribed by the Reserve Bank of India for the purpose and certify that the source of funds for making the said remittance belongs to me

Signature of client:

(Please sign to validate the voucher)

This is an evoucher hence signature not required and the terms and conditions in the voucher is accepted by the customer.